

AT Formular de comandă – Testul de paternitate

1. Informații despre client

Numele complet	(dacă este diferită de adresa clientului)
Stradă, numărul casei	
Oras, Cod Postal, Tara	
Număr de telefon	
Adresa de e-mail	

1.1 Adresa de livrare a kitului

2. Detalii privind comanda vă rugăm să selectați tipul de test dorit!

Preț¹

Testul de paternitate „DelphiTest Economic”: Analiza a 16 regiuni de ADN		
☐ Analiză bazată pe tată și copil		179 €
☐ Analiză bazată pe tată, mamă și copil (<i>îmbunătățește precizia testului</i>)		258 €
În plus, analizați probele de la ____ persoane suplimentare		79 € / persoană
Testul de paternitate „DelphiTest Confort”: Analiza a 16+ regiuni de ADN, cu o precizie minimă garantată a testului (numărul dintre paranteze)		
☐ Analiză bazată pe tată și copil (> 99,9%)		349 €
☐ Analiză bazată pe tată, mamă și copil (> 99,99%)		428 €
În plus, analizați probele de la ____ persoane suplimentare		79 € / persoană
Testul de paternitate „DelphiTest Premium”: Analiza a ~25 regiuni de ADN, cu o precizie minimă garantată a testului de >99,99999%		
☐ Analiză bazată pe tată și copil		599 €
☐ Analiză bazată pe tată, mamă și copil		748 €
În plus, analizați probele de la ____ persoane suplimentare		149 € / persoană

¹ Toate prețurile includ TVA.

3. Tipuri de probe

Preț¹

Probă bucală (<i>ușor de prelevat, tipul de probă "standard"</i>)	fără suprataxă
Utilizați probe non-standard pentru ____ persoane (de ex. șervețel, periuță de dinți, gumă de mestecat folosită, etc.)	suprataxă de 99 € / persoană

4. Opțiuni de procesare rapidă

Preț¹

☐ Procesare la viteză normală	fără suprataxă
☐ Procesare expres în 5 zile lucrătoare ²	suprataxă de 149 €
☐ Procesare expres în 3 zile lucrătoare ²	suprataxă de 399 €
☐ Procesare expres în 1 zi lucrătoare ²	suprataxă de 999 €

² O comandă cu procesare expresă garantează că se va efectua o analiză completă în termenul specificat de zile lucrătoare, începând cu ziua în care sosesc atât probele, cât și plata integrală, cu condiția ca calitatea probelor să permită o astfel de analiză. În special probele non-standard sunt susceptibile să provoace întârzieri din cauza calității scăzute a acestora. Dacă calitatea probelor este insuficientă pentru efectuarea unei analize, vă vom informa în acest sens. În acest caz, se pot trimite o singură dată probe noi, fără costuri suplimentare.

Costul total al comenzii dumneavoastră:

€

5. Persoanele ce vor fi testate

[illegible]

³ Vă rugăm să indicați în acest câmp relația genetică presupusă (de ex. Copilul 2, Tatăl 2) relevantă pentru test.

6. Informații suplimentare⁴, Solicitări speciale

Originea etnică a tatălui este: ☐caucaziană, ☐africană, ☐asiatică, sau ☐altă:

⁴Vă rugăm să menționați aici orice circumstanțe neobișnuite, în special atunci când: **a)** unii dintre posibili candidați la rolul de tată genetic adevărat (indiferent dacă sunt sau nu supuși testării) sunt înrudiți genetic (de exemplu, frați, veri) sau **b)** oricare dintre persoanele implicate are gemeni identici.

7. Primirea rezultatelor⁵

Vă rugăm să selectati modul în care doriți să primiți rezultatele testului.

Dacă nu selectati nicio optiune, vom trimite rezultatele prin postă la adresa clientului.

☐ prin poștă, la adresa clientului	☐ Nu trimiteți prin poștă!
☐ prin poștă, la următoarea adresă: 	
☐ prin telefon	☐ prin e-mail

⁵ Vă rugăm să rețineți că este posibil să nu putem stabili dacă datele de contact furnizate mai sus sau în secțiunea 1 vă aparțin efectiv dumneavoastră sau unor persoane autorizate de dumneavoastră să primească rezultatele. Este responsabilitatea dumneavoastră să vă asigurați că datele de contact furnizate sunt corecte și să nu permiteți accesul unor terți neautorizați la acestea.

Prin semnarea acestui document, sunteți de acord cu Termenii și condițiile noastre de utilizare și confirmați că ați primit Politica noastră de anulare.

(Versiunile în limba engleză, cu caracter juridic obligatoriu, sunt atașate. Pentru traduceri, consultați site-ul nostru web.)

Data și semnătura clientului

Conexiune bancară

Sparkasse Kufstein

BLZ 20 50 6

Numărul contului 7700-013274

IBAN:

AT982050607700013274

BIC/SWIFT:

SPKUAT22XXX

Titularul contului

DelphiTest GmbH

CEO/Director general

Dr. Frank Pfannenschmid

Cancellation Policy

Withdrawal Period

The Client may cancel the contract in writing (e.g., letter, email) within the withdrawal period of two weeks without providing a reason. The period begins upon receipt of this cancellation policy in writing. To meet the cancellation deadline, it is sufficient to send the cancellation notice within the withdrawal period. The notice of withdrawal must be sent to:

DelphiTest GmbH
Salurner Str. 22
A-6330 Kufstein
Austria

or

info@delphitest.com

Consequences of Withdrawal

In the event of a valid withdrawal, the goods and services received by both parties must be returned, and any benefits derived (e.g., interest) must be surrendered. If you are unable to return the goods and services received in whole or in part, or can only return it in a deteriorated condition, you may be required to compensate us for the loss in value to that extent. There is no right of return for goods that are manufactured according to customer specifications or are clearly tailored to personal needs. For the sterile sampling kit specially assembled for the Client, a flat fee of €30 must be paid immediately upon cancellation.

Special Notes

The right of withdrawal expires prematurely if the Contractor has begun performing the service with the Client's express consent before the end of the withdrawal period, or if the Client has initiated this themselves by sending in the sample material.

Additional information regarding the Austrian "Fern- und Auswärtsgeschäfte-Gesetz"

Goods manufactured according to customer specifications, as well as sterile goods, are excluded from return. In the event of cancellation, compensation for the value of such goods is required. Therefore, in the event of cancellation, the Client bears the costs for the sampling kit.

End of the Cancellation Policy

Terms of Service

§ 1 Preamble

(1) The Contractor offers, among other services, analysis (that is, the confirmation or exclusion) of paternity, as well as other kinship relationships based on molecular biological methods.

(2) The Client requests an analysis of paternity or other kinship relationships to be performed based on tissue or cell samples provided by the Client.

§ 2 No Infringement of Third-Party Rights

The Client warrants to the Contractor upon placing an order for an analysis, that collecting and submitting the samples does not infringe upon any third-party rights. In particular, the Client warrants that they comply with the data protection regulations and any other applicable rules of their home country. We operate under Austrian law and cannot verify whether the customer is violating any regulations of their country. The Client bears sole responsibility for compliance with applicable data protection guidelines and the GDPR.

§ 3 Sample Collection, Sampling Kit

(1) The Client collects samples from the individuals to be tested. These samples may include a swab of the oral mucosa, blood, hair with roots, or objects that carry a sufficiently large number of body cells from the individual being tested. The Client is responsible for the origin of the samples, sample quality, the correct assignment of samples to the appropriate individuals, and any damage that may occur during sample collection. The Client then sends the samples to the Contractor.

(2) Optionally, the Contractor will provide the Client with a sampling kit containing sterile cotton swabs for the purpose of collecting the samples. The sampling kit is not strictly necessary for sample collection, as the Client may readily use other commercially available cotton swabs. The sampling kit will be delivered by mail after a binding order has been placed. If the client has not received the sampling kit within the usual delivery times (three business days within Austria), the Client shall immediately notify the contractor of the missing shipment. The contractor bears no responsibility for the reliability of delivery by third parties. Unless otherwise agreed, delivery of the sampling kit is free of charge. Any loss of the sampling kit during transport has no effect on the existing analysis contract.

§ 4 Subject of Analysis

The result of the analysis is the confirmation or exclusion of paternity or genetic kinship between one of the individuals being tested and another of the individuals being tested, with a specified probability. Depending on the type of analysis ordered, the Contractor guarantees that a certain probability value will be achieved. The exact probability is calculated separately for each individual analysis and is communicated to the Client along with the test results. For the "DelphiTest Comfort", the minimum statistical probability for the correctness of a confirmation paternity (assuming no genetic relationship between the person tested as father and any possible alternate fathers) is at least 99.99% in the case of a father-mother-child analysis, and at least 99.9% in the case of a father-child analysis. For the "DelphiTest Premium"

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analysis type, a probability of at least 99.99999% is guaranteed. Excluded from this provision are cases in which mutations were found. If paternity can be ruled out, the test concludes this with a probability of 100%.

§ 5 Withdrawal from the Analysis Contract

After the withdrawal period has expired, the Client is obligated to pay the contractually agreed-upon amount in full. If the Client decides not to submit sample material after the withdrawal period has expired, the Contractor must be notified of this in writing. In this case, the Client shall pay a flat fee of 100 €, and the Contractor is not required to perform any analyses.

§ 6 Scope of the Order

The Client orders the analysis specified in the order form from the Contractor. The analysis will begin upon receipt of the samples. Withdrawal from the contract is no longer possible at that point. The delivery time is calculated from the day on which both payment and the samples have been received.

§ 7 Notification of the Analysis Results

(1) The Contractor shall notify the Client of the analysis results upon completion of the test and receipt of payment. Notification shall be provided as specified in the order form.

(2) Under certain circumstances, the Contractor may be unable to verify whether the contact information provided belongs to the Client or to persons authorized by the Client to receive the analysis results. It is therefore the Client's responsibility to ensure that the information provided above does not result in the analysis results being disclosed to third parties who may not be authorized to receive them. In particular, please note that transmission of the test results via email and fax is not confidential, such that third parties who may not be authorized to receive the test results may have access to the information and data contained in the transmission of the test results.

§ 8 Repetition of the Analysis

(1) If the quality of the sample material is too poor to achieve a reliable result, the Contractor shall request new sample material from the Client. Depending on the scope of the order, the Contractor shall repeat the analysis once with the new material, either at no additional cost or for a contractually agreed fee.

(2) If the sample material cannot be analyzed even after the repeat analysis, a contribution toward expenses of 129 € (including VAT) shall be due for each subsequent sample submission per person, in addition to the original analysis fees. This amount must also be paid to the Contractor in advance. In the event that a repeat analysis is necessary, the delivery time is calculated from the receipt of the new sample material or from the date of payment, whichever is the later date.

§ 9 Storage of Samples and Data, Data Protection

The Contractor shall destroy the samples after the test has been performed. The Client has no right to have the samples returned. The Contractor shall store the data and results of the analysis in accordance with the provisions of data protection guidelines, in particular the GDPR (see information sheet). The Contractor conducts customer surveys to evaluate its services for the purpose of quality control and improvement. For this purpose, the Contractor may disclose the Client's name and email address to a service partner. By entering into this contract, the Client consents to such disclosure. The Client may object to the disclosure in writing at any time, ignore the email from that service partner, or mark it as "spam."

§ 10 Admissibility in court

(1) The private analysis conducted by the Contractor is typically not admissible in court, i.e. it cannot be used in court as evidence for or against paternity or other kinship relationships.

(2) The test result is intended solely for the Client's personal information. Since the Contractor cannot verify the identity of the individuals for whom samples are submitted, the result can only indicate the kinship of the individuals from whom the samples actually originate. It is the Client's responsibility to provide the samples without mix-ups and to assign the test result to the individuals tested.

(3) To enable recognition by public authorities, the Contractor offers sample collection with identity verification. This may take place at the Contractor's premises, or under the supervision of an independent knowledgeable witness (e.g. a primary care physician, public health department, child welfare office).

§ 11 Place of jurisdiction

The place of jurisdiction for all disputes arising from a contract between the Client and the Contractor is, to the extent permitted by law, Kufstein.

§ 12 Liability for Damages

The Contractor shall not be liable for damages, in particular those resulting from injury to life, body, health, personal rights, data protection, or property.

§ 13 Severability Clause

Should any provision of this agreement be wholly or partially invalid or later lose its legal validity, this shall not affect the validity of the remaining provisions. The invalid provision shall be replaced by a provision that most closely approximates the economic purpose of the contract while appropriately safeguarding the interests of both parties.

End of the Terms of Service

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